

Assessing the Role of an Organized Induction Program in Enhancing Competence and Adaptability of Novice Nursing Staff

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ABSTRACT

The transition from nursing education to professional practice is a critical phase often marked by “transition shock,” during which newly graduated nurses encounter multiple challenges such as inadequate clinical competence, psychological stress, and difficulties in adaptation, all of which can adversely affect healthcare quality and workforce retention. This study assessed the effectiveness of structured induction programs in addressing these challenges among novice nurses in Indian healthcare settings. A quasi-experimental design was conducted with 250 newly recruited nurses from tertiary care hospitals, divided into intervention (n=130) and control (n=120) groups. The intervention group underwent a four-week structured induction program comprising theoretical instruction, clinical skill training, preceptorship, and mentoring, while the control group received routine orientation. Results showed significant improvements in the intervention group, with clinical competence scores rising from 28.5 ± 5.2 to 57.1 ± 4.8 ($p < 0.001$), 87% demonstrating high adaptability compared to 52% in controls ($p < 0.001$), reduced transition shock (36.8 ± 6.4 to 18.2 ± 4.1 , $p < 0.001$), and higher job satisfaction (72% vs 45%, $p < 0.001$). These findings underscore the value of structured induction programs in enhancing competence, adaptation, satisfaction, and retention, ultimately improving healthcare delivery.

Keywords: Nursing induction program, clinical competence, adaptability, transition shock, novice nurses

1. INTRODUCTION

The nursing profession in India is facing critical challenges, including a severe shortage of qualified professionals and high attrition rates among newly graduated nurses. The transition from academics to clinical practice is often marked by “transition shock” (Duchscher, 2009), encompassing psychological, emotional, and professional difficulties. Many novice nurses experience anxiety, burnout, and feelings of inadequacy, which can lead to early career abandonment. Systemic issues such as poor nurse-to-patient ratios, lack of recognition, suboptimal working conditions, and weak support systems further exacerbate the crisis (Sharma & Rani, 2022). The COVID-19 pandemic highlighted these vulnerabilities, underlining the need for resilient, well-prepared nursing professionals (Bandyopadhyay et al., 2020). Global research indicates that nearly 40% of new nurses consider leaving the profession within their first year, with similar or higher rates in India (Labrague & De Los Santos, 2020).

Induction programs are a vital intervention to bridge the theory-practice gap, enhance competence, and support professional socialization. The Ministry of Health and Family Welfare emphasizes the need for structured training to familiarize recruits with hospital policies, procedures, and responsibilities (Ministry of Health and Family Welfare, 2018). However,

implementation in India remains inconsistent, with wide variations in content, duration, and evaluation (Johnson et al., 2021). Benner’s Novice to Expert Theory (1984) provides the theoretical foundation, highlighting how nurses evolve through stages of professional growth. Structured induction programs help novices progress by offering experiential learning, mentorship, and guided practice. Effective programs incorporate organizational orientation, clinical training, preceptorship, simulation, interprofessional collaboration, and ongoing mentorship (Tayal et al., 2020). They also address psychosocial aspects, such as stress management, resilience, and professional identity (Kim & Yeo, 2019). Competency-centered training models further align education with clinical requirements, improving both knowledge and practice (Li et al., 2024).

In India, the National Health Mission promotes comprehensive induction covering infection control, biomedical waste management, communication, patient safety, and compliance with national standards (National Health Mission, 2024). Yet, limited empirical research exists on their effectiveness in improving competence, reducing transition shock, and enhancing retention. This study addresses this gap by examining the role of organized induction programs in strengthening competence and adaptability among novice nurses. Its findings will inform policy, program

design, and workforce development strategies to improve nursing retention and healthcare quality in India's diverse system.

2. LITERATURE REVIEW

The transition from nursing education to clinical practice represents a well-documented period of professional vulnerability, extensively studied across international healthcare contexts. Duchscher's (2009) seminal work on transition shock identified this phenomenon as occurring in three distinct phases: doing (initial 3-4 months), being (months 5-8), and knowing (months 9-12), with each phase characterized by unique challenges and developmental milestones. This foundational understanding has informed the development of intervention strategies, particularly structured induction and residency programs designed to support newly graduated nurses through this critical transition period. International research consistently demonstrates the prevalence and impact of transition shock among newly graduated nurses. Labrague and De Los Santos (2020) conducted a cross-sectional study examining the relationship between transition shock and job outcomes, finding that higher levels of transition shock were significantly associated with increased turnover intentions, decreased job satisfaction, compromised patient safety attitudes, and reduced quality of care. Their findings underscore the urgency of implementing effective support mechanisms during the early career stage to protect both nurse wellbeing and patient care quality. Similarly, a latent class analysis by Zhang et al. (2024) identified distinct transition shock subgroups among newly graduated registered nurses, revealing that approximately 35% experienced severe transition shock characterized by high levels of physical discomfort, psychological distress, and professional inadequacy.

The efficacy of structured induction programs in mitigating transition shock and enhancing professional competence has been demonstrated across multiple studies. Patel et al. (2023) evaluated the effectiveness of a comprehensive induction training program at a cardiac care institute in India, reporting significant improvements in employee knowledge (60% pre-test to 84% post-test, $p < 0.001$) and positive correlations with quality indicator benchmarks. Their research highlighted the importance of systematic program planning, comprehensive content coverage, and rigorous evaluation mechanisms in achieving desired outcomes. Similarly, an observational study at an apex trauma center in Northern India by Tayal et al. (2020) demonstrated that structured nursing training programs significantly improved self-perceived clinical competence across 20 domains of clinical and housekeeping skills, with confidence levels increasing

from less than 65% pre-training to over 85% post-training (all $p < 0.01$). The role of preceptorship as a component of effective induction programs has received considerable attention in nursing education research. Aboshaiqah and Qasim (2018) investigated nursing interns' perceptions of clinical competence following preceptorship experiences in Saudi Arabia, finding that the program positively impacted skills in handling acutely ill patients, multitasking, and demonstrating complex nursing procedures. The availability, approachability, and trustworthiness of preceptors emerged as influential factors in enhancing clinical competence, supporting the assertion that relationship-based learning experiences are essential for successful professional development. Hong and Yoon (2021) further elaborated on this theme, demonstrating that preceptors who received formal training exhibited significantly higher clinical teaching behavior scores compared to those without training (93.47 vs 88.75, $p = 0.026$), highlighting the importance of preparing preceptors adequately for their educational roles.

3. OBJECTIVES

1. To evaluate the effectiveness of a structured induction program in enhancing clinical competence among novice nursing staff in tertiary care hospitals.
2. To assess the impact of organized induction training on improving adaptability and reducing transition shock among newly joined nurses.
3. To examine the relationship between participation in structured induction programs and job satisfaction levels among novice nursing staff.
4. To identify critical success factors and best practices for implementing effective nursing induction programs in Indian healthcare settings.

4. METHODOLOGY

This study employed a quasi-experimental pre-test post-test control group design to evaluate the effectiveness of a structured induction program for novice nurses, selected due to practical constraints in randomization within clinical settings. Conducted across five tertiary care hospitals in urban and semi-urban India—including government, corporate, and trust-run teaching institutions—the study recruited newly graduated nurses who joined between January and December 2023, with follow-up extending to March 2024. A total of 250 participants were enrolled, with 130 in the intervention group and 120 in the control group, based on non-random allocation by hospital site. Inclusion criteria comprised newly graduated registered nurses with less than six months of clinical experience, full-time employment, and availability for follow-up, while nurses with prior experience over six months, temporary contracts, or

transfers to non-clinical roles were excluded. The intervention involved a 4-week structured induction program covering organizational orientation, foundational nursing skills, specialty-specific preceptorship, and professional development, delivered through lectures, simulation, hands-on practice, and supervised clinical experience. The control group received standard hospital orientation lasting 3–5 days. Data were collected using validated instruments assessing clinical competence, adaptability, transition shock, job satisfaction, and demographic variables, at baseline, immediately post-intervention, and at 3- and 6-month follow-ups. Analyses were performed using SPSS v26, including descriptive statistics, t-tests, chi-square tests, ANCOVA, repeated measures ANOVA, correlation, and regression analyses. Ethical clearance was obtained from all participating institutions, and

participants provided informed consent with confidentiality ensured throughout the study.

5. RESULTS & DISCUSSION

Demographic Characteristics

The final analysis included 250 participants, with 130 in the intervention group and 120 in the control group. Table 1 presents the demographic characteristics of both groups, demonstrating comparability across key variables. The mean age of participants was 23.4 ± 1.8 years in the intervention group and 23.2 ± 1.6 years in the control group ($p=0.365$). The majority of participants were female (intervention: 89.2%, control: 91.7%, $p=0.512$), consistent with the gender distribution in the nursing profession. Educational qualifications included Bachelor of Science in Nursing (intervention: 73.8%, control: 70.8%) and General Nursing and Midwifery diploma (intervention: 26.2%, control: 29.2%), with no significant difference between groups ($p=0.588$).

Table 1: Demographic Characteristics of Participants

Characteristic	Intervention Group (n=130)	Control Group (n=120)	p-value
Age (years), Mean \pm SD	23.4 \pm 1.8	23.2 \pm 1.6	0.365
Gender, n (%)			0.512
Female	116 (89.2%)	110 (91.7%)	
Male	14 (10.8%)	10 (8.3%)	
Educational Qualification, n (%)			0.588
B.Sc. Nursing	96 (73.8%)	85 (70.8%)	
GNM Diploma	34 (26.2%)	35 (29.2%)	
Type of Institution, n (%)			0.412
Government	45 (34.6%)	38 (31.7%)	
Private Corporate	52 (40.0%)	48 (40.0%)	
Trust/Charitable	33 (25.4%)	34 (28.3%)	
Previous Healthcare Experience, n (%)	18 (13.8%)	16 (13.3%)	0.901

The demographic analysis revealed no statistically significant differences between intervention and control groups across all measured variables, confirming adequate group comparability for subsequent outcome comparisons. This baseline equivalence strengthens the internal validity of the study and supports attribution of observed outcome differences to the induction program intervention rather than pre-existing group differences.

Clinical Competence Outcomes

Table 2 presents the clinical competence scores at baseline and post-intervention for both groups. The intervention group demonstrated significant improvement from baseline (mean= 28.5 ± 5.2) to post-

intervention (mean= 57.1 ± 4.8), representing a mean increase of 28.6 points (paired t-test: $t=42.38$, $p<0.001$). In contrast, the control group showed minimal change from baseline (mean= 28.2 ± 5.4) to post-standard orientation (mean= 35.4 ± 6.2), with a mean increase of only 7.2 points (paired t-test: $t=10.45$, $p<0.001$). Independent samples t-test comparing post-intervention scores between groups revealed highly significant differences ($t=28.73$, $p<0.001$), with a large effect size (Cohen's $d=3.82$), demonstrating the substantial impact of the structured induction program on clinical competence development

Table 2: Clinical Competence Scores - Pre-test and Post-test Comparison

Assessment	Intervention Group (n=130) Mean \pm SD	Control Group (n=120) Mean \pm SD	t-value	p-value	Cohen's d
Pre-test Score	28.5 \pm 5.2	28.2 \pm 5.4	0.43	0.668	0.06
Post-test Score	57.1 \pm 4.8	35.4 \pm 6.2	28.73	<0.001	3.82

Change Score	28.6 ± 5.9	7.2 ± 6.1	26.84	<0.001	3.56
Percentage Improvement	100.4%	25.5%	-	<0.001	-

Analysis of clinical competence scores reveals that the intervention group achieved approximately 100% improvement from baseline, effectively doubling their competence levels following the structured induction program. In comparison, the control group demonstrated only 25.5% improvement after standard orientation, highlighting the critical importance of comprehensive, structured training for developing clinical competencies among novice nurses. The substantial effect size (Cohen's $d=3.82$) indicates that this difference is not only statistically significant but also highly clinically meaningful, representing a transformative impact on nurses' preparedness for independent clinical practice.

Domain-Specific Competence Analysis

Table 3 presents the detailed breakdown of competence improvements across seven specific clinical domains. The intervention group demonstrated significant improvements across all domains, with the most substantial gains observed in medication management ($\Delta=5.8\pm0.9$, $p<0.001$), emergency response capabilities ($\Delta=5.6\pm1.1$, $p<0.001$), and patient assessment and monitoring ($\Delta=5.2\pm0.8$, $p<0.001$). The control group showed modest improvements primarily in basic nursing care skills ($\Delta=2.1\pm0.7$, $p<0.01$) and infection control practices ($\Delta=1.8\pm0.6$, $p<0.01$), but minimal or no significant improvements in more complex domains such as medication management ($\Delta=0.9\pm0.5$, $p=0.082$) and emergency response capabilities ($\Delta=0.6\pm0.4$, $p=0.156$).

Table 3: Domain-Specific Clinical Competence Improvements

Competence Domain	Intervention Group Pre \pm SD	Intervention Group Post \pm SD	Control Group Pre \pm SD	Control Group Post \pm SD	Between-Group Post-test p-value
Basic Nursing Care	4.2 \pm 0.8	8.7 \pm 0.6	4.1 \pm 0.7	6.2 \pm 0.9	<0.001
Medication Management	3.5 \pm 0.7	9.3 \pm 0.8	3.4 \pm 0.8	4.3 \pm 1.0	<0.001
Patient Assessment	3.8 \pm 0.6	9.0 \pm 0.7	3.7 \pm 0.7	5.1 \pm 0.9	<0.001
Infection Control	4.0 \pm 0.5	8.9 \pm 0.6	3.9 \pm 0.6	5.7 \pm 0.8	<0.001
Emergency Response	2.9 \pm 0.6	8.5 \pm 0.9	2.8 \pm 0.7	3.4 \pm 0.8	<0.001
Interprofessional Communication	4.3 \pm 0.7	8.4 \pm 0.7	4.2 \pm 0.8	5.6 \pm 0.9	<0.001
Professional Behavior	4.8 \pm 0.6	9.3 \pm 0.5	4.7 \pm 0.7	6.8 \pm 0.8	<0.001

The domain-specific analysis in Table 3 illustrates that structured induction programs with comprehensive content coverage, hands-on skill practice, and supervised clinical experiences are essential for developing competence across the full spectrum of nursing practice domains. Standard orientation programs appear adequate for introducing basic concepts but insufficient for developing proficiency in complex clinical skills requiring extensive practice, supervision, and feedback. The intervention group's consistently high post-test scores across all domains (ranging from 8.4 to 9.3 out of 10) suggest that participants achieved competency levels appropriate for safe, independent practice, whereas control group

scores (ranging from 3.4 to 6.8) indicate continued need for extensive supervision and support.

Adaptability and Transition Shock Outcomes

Table 4 presents adaptability assessment results across five dimensions measured at baseline and 3-month follow-up. The intervention group demonstrated significantly higher adaptability scores compared to the control group across all dimensions. Overall adaptability scores improved from 58.2 \pm 8.4 at baseline to 89.7 \pm 6.2 at 3-month follow-up in the intervention group ($p<0.001$), compared to improvement from 57.8 \pm 8.6 to 68.4 \pm 9.1 in the control group ($p<0.01$). Between-group comparison of 3-month adaptability scores revealed highly significant differences ($t=19.85$, $p<0.001$, Cohen's $d=2.65$).

Table 4: Adaptability Assessment Scores at Baseline and 3-Month Follow-up

Adaptability Dimension	Intervention Group Baseline \pm SD	Intervention Group 3-Month \pm SD	Control Group Baseline \pm SD	Control Group 3-Month \pm SD	Between-Group 3-Month p-value
Role Clarity & Confidence	11.2 \pm 2.3	18.5 \pm 1.6	11.0 \pm 2.4	13.8 \pm 2.2	<0.001

Organizational Integration	12.4±2.1	17.9±1.8	12.2±2.3	14.2±2.0	<0.001
Stress Management	10.8±2.5	17.2±2.0	10.6±2.6	12.9±2.4	<0.001
Professional Identity	11.9±2.2	18.3±1.7	11.8±2.4	14.1±2.3	<0.001
Work-Life Balance	11.9±2.4	17.8±1.9	12.2±2.5	13.4±2.5	<0.001
Overall Adaptability Score	58.2±8.4	89.7±6.2	57.8±8.6	68.4±9.1	<0.001

The adaptability results presented in Table 4 demonstrate that the structured induction program significantly enhanced novice nurses' capacity to adapt successfully to their professional roles and organizational environments. Participants in the intervention group reported substantially higher levels of role clarity and confidence, indicating that the comprehensive training, preceptorship experiences, and structured support systems provided through the induction program effectively reduced uncertainty and built self-efficacy. The improvements in stress management capabilities are particularly noteworthy, as stress and burnout represent major contributors to

nursing workforce attrition, especially during the vulnerable early career period.

Transition Shock Assessment

Table 5 presents transition shock assessment scores measured at baseline, immediate post-intervention, and 3-month follow-up. The intervention group demonstrated significant reductions in transition shock from baseline (36.8±6.4) to immediate post-program (22.5±5.1, $p<0.001$) and further reduction at 3-month follow-up (18.2±4.1, $p<0.001$). In contrast, the control group showed minimal change from baseline (36.2±6.6) to 1-week assessment (34.8±6.9, $p=0.142$) and only modest reduction at 3-month follow-up (28.4±7.2, $p<0.01$).

Table 5: Transition Shock Scores Across Time Points

Time Point	Intervention Group (n=130) Mean ± SD	Control Group (n=120) Mean ± SD	Between-Group t-value	Between-Group p-value	Effect Size (Cohen's d)
Baseline	36.8 ± 6.4	36.2 ± 6.6	0.72	0.473	0.09
Post-Intervention / Week 1	22.5 ± 5.1	34.8 ± 6.9	15.42	<0.001	2.02
3-Month Follow-up	18.2 ± 4.1	28.4 ± 7.2	13.08	<0.001	1.72
Baseline to 3-Month Change	-18.6 ± 5.8	-7.8 ± 6.4	13.52	<0.001	1.79

The transition shock data in Table 5 provides compelling evidence that structured induction programs effectively mitigate the psychological and emotional difficulties associated with professional role transition. The intervention group experienced a 50.5% reduction in transition shock scores from baseline to 3-month follow-up, compared to only 21.5% reduction in the control group. This substantial difference indicates that comprehensive induction programs not only accelerate the adaptation process but also significantly reduce the severity of transition-related distress experienced by newly graduated nurses.

Job Satisfaction and Retention Outcomes

Table 6 presents job satisfaction assessment results measured at 3-month and 6-month follow-up points. The intervention group demonstrated significantly higher job satisfaction scores at both time points compared to the control group. At 6-month follow-up, 93 participants (71.5%) in the intervention group reported high job satisfaction compared to 54 participants (45.0%) in the control group ($\chi^2=18.42$, $p<0.001$). Additionally, retention rates at 6-month follow-up were significantly higher in the intervention group (94.6%) compared to the control group (83.3%), $\chi^2=8.91$, $p=0.003$.

Table 6: Job Satisfaction and Retention Outcomes at 6-Month Follow-up

Outcome Variable	Intervention Group (n=130)	Control Group (n=120)	Statistical Test	p-value
Job Satisfaction Level, n (%)			$\chi^2 = 18.42$	<0.001
High Satisfaction (Score ≥80)	93 (71.5%)	54 (45.0%)		
Moderate Satisfaction (Score 60-79)	32 (24.6%)	48 (40.0%)		
Low Satisfaction (Score <60)	5 (3.8%)	18 (15.0%)		
Mean Job Satisfaction Score ± SD	82.4 ± 10.2	68.7 ± 14.8	t = 8.46	<0.001

Retention Rate at 6 Months, n (%)	123 (94.6%)	100 (83.3%)	$\chi^2 = 8.91$	0.003
Reported Intent to Leave, n (%)	12 (9.2%)	32 (26.7%)	$\chi^2 = 13.25$	<0.001

The job satisfaction and retention data presented in Table 6 demonstrates the far-reaching impact of structured induction programs beyond immediate clinical competence development. The significantly higher job satisfaction levels and retention rates in the intervention group suggest that comprehensive induction programs create positive early career experiences that foster organizational commitment, professional fulfillment, and career persistence. The threefold difference in intent to leave the profession (9.2% vs 26.7%) represents a critical finding with substantial implications for healthcare workforce sustainability and organizational return on investment in nurse development.

Correlation Analysis

Pearson correlation analysis revealed significant positive relationships between clinical competence scores and adaptability scores ($r=0.68$, $p<0.001$), indicating that nurses who developed higher clinical competence also demonstrated better overall adaptation to their professional roles. Clinical competence was negatively correlated with transition shock ($r=-0.71$, $p<0.001$), suggesting that enhanced competence protects against transition-related distress. Job satisfaction at 6-month follow-up was positively correlated with both clinical competence ($r=0.59$, $p<0.001$) and adaptability ($r=0.72$, $p<0.001$), while negatively correlated with transition shock ($r=-0.64$, $p<0.001$). These correlation patterns support the theoretical framework underlying structured induction programs, confirming that competence development, successful adaptation, and reduced transition shock collectively contribute to positive job outcomes and retention.

6. CONCLUSION

This research provides compelling evidence that organized induction programs play a pivotal role in enhancing clinical competence, facilitating adaptation, mitigating transition shock, and improving retention among novice nursing staff in Indian healthcare settings. The intervention group participants demonstrated substantial improvements across all measured outcome domains compared to controls receiving standard orientation, with effect sizes indicating clinically meaningful and practically significant impacts. The study findings support the urgent implementation of structured, comprehensive induction programs as an essential strategy for nursing workforce development and healthcare quality improvement in India. The transition from nursing education to professional practice represents a critical juncture that profoundly influences individual career trajectories and healthcare system capacity. Without

adequate support during this vulnerable period, newly graduated nurses experience preventable distress, develop suboptimal competence levels, and frequently exit the profession prematurely, exacerbating workforce shortages and compromising patient care quality. Structured induction programs address these challenges by providing the knowledge, skills, support, and gradual responsibility progression that novice nurses require to successfully navigate role transition and establish foundations for career-long professional excellence.

Healthcare institutions, nursing education programs, professional organizations, and policymakers must collaborate to prioritize induction program implementation as a strategic investment in nursing workforce sustainability. The substantial return on investment demonstrated through improved competence, enhanced job satisfaction, and increased retention justifies the resource allocation required for comprehensive program development and delivery. By embracing evidence-based approaches to novice nurse support and development, the Indian healthcare system can cultivate a competent, confident, and committed nursing workforce capable of meeting the complex healthcare needs of the nation's diverse population. Future research should examine the long-term career outcomes of induction program participants, explore optimal program components and delivery modalities for diverse healthcare contexts, investigate cost-effectiveness to inform resource allocation decisions, and assess impact on patient care outcomes and organizational performance metrics. Additionally, research examining the specific needs of nursing staff in rural and underserved areas, where healthcare challenges are particularly acute, would inform development of context-appropriate induction programs that address unique barriers and leverage available resources. Continued commitment to evidence-based nursing workforce development through rigorous research, innovative program development, and sustained implementation efforts will strengthen India's nursing profession and enhance healthcare delivery quality for all citizens.

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